

Interactive Session **What Was the Hardest Lesson That I Learned**

Adding a transfer truck that is not “full time.”

Fire-based EMS: Fire and EMS working together.

Data drives change. How do you acquire accurate and useful data?

Political battles between the hospital, county, and city.

Decreasing insurance reimbursements: How do we survive?

Flat call volume in a fast-growing community.

Do not assume that processes are in place to do what you think should be processed.

EMS EVOLUTION 2018

