



# How Can the EMS Director and Medical Director Work Together?

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Chief  
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# Panelists

- Mark Escott, MD, MPH, FACEP, NRP
- Cameron Decker. MD, LP, FACEP
- Jeremy Hyde, President and CEO - Harris County  
Emergency Corp
- Ernesto Rodriguez, MA, LP - Chief, Austin-Travis  
County EMS (Moderator)



# Objectives

- List one information resource to learn about the responsibilities of the EMS Director.
- List one information resource to learn about the responsibilities of the Medical Director.
- Explain two methods to improve communications and understanding between the EMS and Medical Directors

# Responsibilities - Resources

- Health and Safety Code, Chapter 773.
- TAC Title 22, Part 9. Texas Medical Board, Chapter 197. Emergency Medical Service.
- TAC Title 25, Part 1. Department of State Health Services, Chapter 157. Emergency Medical Care.



# Responsibilities – Short List

- Personnel Qualifications
- Staffing levels
- Credentialing & De-credentialing
- Vehicles & Equipment
- Supplies & Medications
- Quality & Training
- Pay & Benefits
- Patient Care & Clinical Practice
- Billing & Collections
- MIH, CHP, Mental Health
- PEER Teams and Wellness
- Hiring & Firing
- Uniforms
- Community Engagement
- Political Engagement
- Budget Development & Oversight
- Customer Satisfaction & Complaints
- Medical Records

# CE Question

- How might an agreement between the EMS Director and Medical Director improve collaboration?